



## Privacy Policy – Events Organised by Surveyor Live

Effective date: January 2026

### **Organiser: Surveyor Live**

Surveyor Live is a trading name of Skyline Surveyors Ltd (Company No. 10502484), registered in England and Wales.

These Delegate Event Terms & Conditions apply to all in-person and virtual Surveyor Live events, including conferences, regional meetings, training courses, webinars, round tables and similar professional events (each an "Event").

Please read these Terms carefully before booking. By booking or attending an Event, you agree to be bound by them.

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### **1. Introduction**

This Privacy Policy explains how personal data is collected, used, and shared when you register for, attend, or engage with events organised under the **Surveyor Live** brand ("we", "us", "our"), including **in-person, virtual, and hybrid events**.

We are committed to protecting your privacy and handling your personal data transparently and securely, in accordance with the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018.

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### **2. Who we are (Data Controller)**

For the purposes of data protection law, the event organisers act as joint data controllers.

Events are hosted in collaboration with one or more partner organisations (the "Host Organisations"), which will be clearly identified for each event.

Contact email for data protection enquiries:

admin@surveyorlive.co.uk

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### **3. What personal data we collect**

When you register for or attend one of our events, we may collect the following personal data:

Full name

Email address

Telephone number

Organisation or company name

Job title or role

Event attendance and ticket information

Preferences or information you choose to provide during registration

Engagement data for virtual events (e.g. session attendance, polls or Q&A participation)

We do not store full payment card details. Payments are processed securely by our ticketing and payment providers.

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### **4. How we collect your data**

We collect personal data when you:

Register or purchase tickets via Ticket Tailor or an alternative ticketing facility

Register for virtual or hybrid events

Communicate with us about an event

Participate in virtual event platforms (where applicable)

Ticket Tailor acts as a data processor on our behalf. Their own privacy policy applies to how they handle personal data within their systems.

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### **5. How we use your personal data**

We use your personal data to:

Process registrations and ticket purchases

Deliver and manage events (in-person and virtual)

Communicate essential event information (e.g. access details, schedules, updates)



Manage attendance, accreditation, and participation  
Respond to enquiries and provide support  
Where applicable, we may also record virtual events or sessions. Any recordings will be clearly signposted in advance.

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## **6. Marketing & Communications**

When registering for an event, you may be given the option to opt in to marketing communications.  
Where you provide explicit consent, we may:  
Use your name and email address to send you information about future events  
Share your name and email address with the identified Host Organisations of the event for their own marketing purposes

Marketing communications may include:  
Future events and training opportunities  
Relevant products or services  
Industry news, insights, or invitations

Consent to marketing is optional and is not required to attend any event.

Each Host Organisation will process your data in accordance with their own privacy policies and will provide clear unsubscribe options in their communications.

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## **7. Legal basis for processing**

Under UK GDPR, we rely on the following lawful bases to process your personal data:  
Contract – to manage event registrations and deliver access  
Legitimate interests – to organise and improve our events  
Consent – for marketing communications and sharing data with Host Organisations

You may withdraw your consent at any time.

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## **8. Data sharing**

We may share personal data with:  
Ticket Tailor (ticketing and registration services) or an alternative ticketing facility  
Virtual event platform providers (for online or hybrid events)  
Event service providers (e.g. venues, badge printing, streaming providers)  
Host Organisations (only where marketing consent has been given)

We do not sell personal data to third parties.

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## **9. Data retention**

We retain personal data only for as long as necessary:  
Event administration data: typically up to 12 months after the event  
Marketing data: until you unsubscribe or withdraw consent

Data may be retained for longer where required to comply with legal or regulatory obligations.

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## **10. Your rights**

You have the right to:  
Access your personal data  
Request correction of inaccurate data  
Request deletion of your data  
Restrict or object to processing  
Withdraw consent at any time



Lodge a complaint with the Information Commissioner's Office (ICO)

To exercise your rights, please contact:

Email: [admin@surveyorlive.co.uk](mailto:admin@surveyorlive.co.uk)

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**11. Data security**

We implement appropriate technical and organisational measures to safeguard your personal data against unauthorised access, loss, or misuse.

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**12. Changes to this policy**

We may update this Privacy Policy from time to time. The most current version will always be available on our website and will apply from the date of publication.

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Contact: [admin@surveyorlive.co.uk](mailto:admin@surveyorlive.co.uk)

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